



## Supplemental RFQ-hub Terms of Service

In accordance with the User Agreement or Customer Agreement between Virtu and your firm (the “Agreement”), the following supplemental RFQ-hub Service terms (“Supplemental RFQ-hub Service Terms”) are incorporated into and merged with the Agreement. All capitalized terms not defined herein shall have the meanings set forth in the Agreement, and references herein to “User” shall also be deemed to refer to “Customer” and references herein to “Virtu” shall also be deemed to refer to “ITG”. By using the RFQ-hub Service, User confirms its acceptance of these Supplemental RFQ-hub Service Terms.

Virtu retains control over the form and content of the RFQ-hub Service and is permitted to change either or both at any time, in its sole discretion. Without limiting the generality of the previous sentence, Virtu is permitted to modify the data format and the contents of the RFQ-hub Service. Where practicable, such modifications will be communicated to User within a reasonable timeframe (through the RFQ-hub Service or otherwise) if they require User to make programming or system changes. Any such changes are User’s responsibility but Virtu will use commercially reasonable efforts to make available support and relevant documentation. User acknowledges that other users of the RFQ-hub Service rely on User’s acceptance of these Supplemental RFQ-hub Service Terms.

### 1. Use of the RFQ-hub Service.

(a) User undertakes to use the RFQ-hub Service solely for its own individual benefit for the purpose of bona fide transacting. User may not use the RFQ-hub Service to obtain price information unless it is using such service only for bona fide purposes. Without limiting the generality of the previous sentence, User will not make available, transfer, distribute or resell, directly or indirectly, with or without charge, any information or data contained in the RFQ-hub Service to any third party.

(b) Other than as an internal record solely for User’s use, User may not use the RFQ-hub Service or the information contained therein to construct or store a database of any kind.

(c) User must not allow any third party to access the RFQ-hub Service.

(d) User will use the RFQ-hub Service in accordance with any manual, guide, recommendation or technical specification issued by Virtu from time to time.

2. **Support.** Support for the RFQ-hub Service is provided by e-mail and telephone. For assistance please e-mail [RFQ-support@virtu.com](mailto:RFQ-support@virtu.com) or:

- in the EMEA: Call +33 (0)1 70 96 59 40 from 7:30AM to 5PM London time
- in the US/Canada: Call 1-212-444-6330 from 7:30AM to 6PM Eastern Standard Time
- in APAC: Call +852 3405 3788 from 7:30AM to 5:30PM Hong Kong time

3. **Security.** User will immediately notify Virtu at [RFQ-support@virtu.com](mailto:RFQ-support@virtu.com) of any known or suspected unauthorized use of its account, or any known or suspected breach of security, including loss, theft, or unauthorized disclosure of information.

4. **No Advice.** User acknowledges and agrees that no recommendation or advice with respect to securities or other investment products are given by Virtu in connection with the RFQ-hub Service. RFQ-hub Service does not select or match any quotes with any counterparty; it is in the sole discretion of User to initiate requests for non-binding quotes from counterparties pre-selected by User (or otherwise to interact with counterparties via the RFQ-hub Service) and to select which counterparty, if any, it chooses to initiate, execute and clear trades with and at what price and on what venue.

5. **Registration Requirements.** If User is acting as a broker or dealer counterparty for the purposes of utilizing RFQ-hub Service, User shall be registered or exempt from broker dealer registration with the applicable securities regulatory authorities (dependent on the residency of the user counterparty or as otherwise required) and in compliance with the terms and conditions of such registration or exemption.

6. **Agreements between Users.** User is solely responsible for entering into trading agreements with counterparties that User will interact with via the RFQ-hub Service. The execution, clearing and settlement of transactions in connection with the use of the RFQ-hub Service, and any disputes arising out of or related to such matters, are governed by separate trading agreements between User and other users and subject to Applicable Law. Virtu is not a party to such agreements and makes no representations and has no ability to bind any User or counterparty that utilizes the RFQ-hub Service. It is the sole responsibility of User to conduct its review and diligence of any counterparty that is a user of the RFQ-hub Service.